

Abercrombie & Kent



HIGHLIGHTS DE
AUSTRALIA

ITINERARY HIGHLIGHTS

- An Alleyways & Arcades tour of Melbourne
- Spend the day with an Australian Family on a country estate
- Dinner under the stars at Ayers Rock
- Full day snorkelling tour of the Great Barrier Reef
- Explore the World Heritage listed Daintree Rainforest
- A Behind the Scenes Tour of Taronga Zoo & the Sydney Opera House
- A lunch cruise on Sydney Harbour

MAP OF AUSTRALIA & NEW ZEALAND



'AT A GLANCE' ITINERARY

DATE	DAY DESCRIPTION	ACCOMMODATION	MEALS
Day 1	Arrive in Melbourne Afternoon city tour	Gold: Park Hyatt Melbourne Park King / Twin Silver: Grand Hyatt Melbourne Grand Room Bronze: The Langham, Melbourne Grand Classic Room	- - - -
Day 2	Melbourne Aussie country estate tour	Gold: Park Hyatt Melbourne Park King / Twin Silver: Grand Hyatt Melbourne Grand Room Bronze: The Langham, Melbourne Grand Classic Room	B - L - -
Day 3	Ayers Rock Uluru touring	Gold: Sails In The Desert Superior Room Silver: Desert Gardens Hotel Deluxe Room Bronze: Desert Gardens Hotel Standard Room	B - - - D
Day 4	Tropical North Queensland	Gold: Pullman Palm Cove Sea Temple Resort & Spa, One Bedroom Penthouse Apartment Silver: Peppers Beach Club & Spa, Palm Cove, Lagoon Spa Bronze: The Reef House, Palm Cove Brigadier Room	B - - - -
Day 5	Tropical North Queensland Reef Cruise	Gold: Pullman Palm Cove Sea Temple Resort & Spa, One Bedroom Penthouse Apartment Silver: Peppers Beach Club & Spa, Palm Cove, Lagoon Spa Bronze: The Reef House, Palm Cove Brigadier Room	B - L - -
Day 6	Tropical North Queensland Daintree tour	Gold: Pullman Palm Cove Sea Temple Resort & Spa, One Bedroom Penthouse Apartment Silver: Peppers Beach Club & Spa, Palm Cove, Lagoon Spa Bronze: The Reef House, Palm Cove Brigadier Room	B - L - -
Day 7	Tropical North Queensland At leisure	Gold: Pullman Palm Cove Sea Temple Resort & Spa, One Bedroom Penthouse Apartment	B - - - -

		Silver: Peppers Beach Club & Spa, Palm Cove, Lagoon Spa	
		Bronze: The Reef House, Palm Cove Brigadier Room	
Day 8	Sydney	Gold: Park Hyatt Sydney City Harbour Room	B - _ - _
		Silver: Four Seasons Sydney Deluxe City View Room	
		Bronze: Sheraton on the Park, Sydney, City Side Room	
Day 9	Sydney Sydney sightseeing	Gold: Park Hyatt Sydney City Harbour Room	B - L - _
		Silver: Four Seasons Sydney Deluxe City View Room	
		Bronze: Sheraton on the Park, Sydney, City Side Room	
Day 10	Sydney	Gold: Park Hyatt Sydney City Harbour Room	B - _ - _
		Silver: Four Seasons Sydney Deluxe City View Room	
		Bronze: Sheraton on the Park, Sydney, City Side Room	
Day 11	Depart Sydney		B - _ - _

*B = Breakfast, L = Lunch, D = Dinner

Day 1
Melbourne

On arrival into Melbourne, meet your A&K representative in the arrivals hall and transfer to your accommodation.

This afternoon, join an A&K historian for your own private walk through the heart of 'Marvellous Melbourne'. Your journey starts with a ride on one of Melbourne's iconic and much loved trams (trolley cars). Your guide will lead you through the city's fascinating labyrinth of atmospheric arcades and alleyways - you will discover lanes filled with trendy cafés and eclectic boutiques, not to mention some 'out there' graffiti street art. Of course you will have plenty of time along on the way to admire landmark buildings like the Block Arcade, with its dazzlingly high Victorian interior decoration, or some truly grand 19th century commercial buildings like the Gothic Bank. You will see the hand of progress as you encounter buildings that have been renewed and transformed like old General Post Office. The Arcades and Alleyways tour is a wonderful way to discover Melbourne's architectural and cultural heritage.

Gold: Park Hyatt Melbourne - Park King / Twin – Twin/Double **2 nights**

Sophisticated and contemporary, the Park Hyatt offers an exclusive sanctuary in the heart of Melbourne. It is the perfect base from which to explore this beautiful city and surrounding areas. The rooms are havens of luxury amidst the bustle of historic Melbourne, featuring Madrona panelled walls and rich furnishings with a hint of art deco. Room amenities reflect the hotel's exceptional standards, and include plush beds, beautiful furniture and Italian marble bathrooms with deep soaking tub and walk-in shower. Spacious rooms overlook a district awash with Victorian architecture. Conveniently situated in one of Melbourne's most historic areas, Park Hyatt is at the top of Collins Street, opposite St Patrick's Cathedral and bordered by the delightful Fitzroy Gardens. The sleek Raddi Restaurant is a dining experience unlike any other, offering creative, contemporary cuisine Park Club Health and Day Spa offers the ultimate escape with a signature Elemis massage. The hotel has an exquisite 25m indoor pool. Other facilities include bars and lounges, a fitness centre and an outdoor tennis court & complimentary wi-fi.

Silver: Grand Hyatt Melbourne - Grand Room – Twin/Double

Grand Hyatt Melbourne hotel is a luxurious hotel on Collins Street in the centre of the business, luxury shopping, theatre and restaurant district. The hotel is located within walking distance of Princess Theatre, Federation Square and Southgate. This beautiful hotel provides 544 rooms and suites with spectacular upper and lower lobbies, the restaurant, Collins Kitchen, the bar, RU-CO, as well as an exclusive retail environment.

Bronze: The Langham Melbourne – Grand Classic Room – Twin/Double

Overlooking the Yarra River, Langham Hotel, Melbourne is located on Southbank Promenade amongst al fresco cafés, restaurants and boutiques. The National Gallery of Victoria, Federation Square, Arts Centre and Casino are on your doorstep. The property offers 387 guestrooms and suites, all offering refined elegance, sumptuous comfort and deluxe quality.



After breakfast this morning you will be met by your A&K driver and transferred by private vehicle an hour & a half out of the city to rural Victoria. Today is a real treat - an A&K exclusive experience - where you are welcomed into the home of the Barber family to learn a little of what it is like to be an Aussie family 'living off the land'. This is a genuine operating sheep property which has been in the Barber family since 1917. The magnificent 6500 acre property is located approximately 90 minutes from Melbourne. Meet Duncan Barber, a 4th generation farmer of this land and enjoy an exclusive visit to his sheep farm.

On arrival at the property you are treated to a delicious home-baked morning tea in the delightful surroundings of the Homestead, built in 1859. The history of the property and the passion the family have for it will become apparent as you enjoy your time getting to know your hosts Duncan, his wife Jess and Duncan's mother Rita.

After morning tea, it is time for you to watch as Duncan shears a sheep. Within the confines of this historic woolshed built in 1944, you will learn more about the wool industry and the rich 150 year history which can be traced back to the Elector of Saxony. The finer details of preparing and classing a fleece and the process a fleece goes through will be detailed, and this beautiful product that ends up as fabric made into Italy's finest men's suits (Zegna) is sure to impress and enthrall. This is also a chance to watch Duncan work his Australian Sheep Dogs & to plant an Australian native tree to commemorate your visit to the property before returning to the homestead for a three course lunch with the Barber family. Your lunch will include Australian wine, beer and water.

To conclude your day, Duncan will take you for a drive around the property to spot kangaroos in their natural environment before you re-join the vehicle and journey back to Melbourne. You will return to the city in the late afternoon with a sense of having broken through the tourist crust & seen the real Australia.

Gold: Park Hyatt Melbourne - Park King / Twin – Twin/Double
Silver: Grand Hyatt Melbourne - Grand Room – Twin/Double
Bronze: The Langham Melbourne – Grand Classic Room – Twin/Double



Meet your A&K representative and transfer to Melbourne airport for your ongoing flight.

On arrival into Ayers Rock, meet the local representative and transfer by private vehicle to the hotel.

This afternoon, your driver/guide will collect you from the hotel for a private tour of Uluru.

This afternoon you will be met by your knowledgeable local guide to explore the most profound and culturally significant place in Australia. Departing the resort, this private tour will travel through the landscapes to the entrance of the Uluru / Kata Tjuta National Park. Travel through the landscape as the spectre of Uluru rises from the sand dunes to demonstrate its enormity and presence in this country. Our first stop allows you a photographic opportunity of this amazing icon. With Uluru looming in front of you, you will journey toward the base. Walk with your guide to a place of tranquillity. The closer you wander, the more you surrender to the realisation of the sheer size of this monolith.

As you are driven around the base, your guide will take you to the entrance of Mutitjulu Waterhole, a semi-permanent watercourse nestled in the contours of Uluru. Here you will learn the Creation stories of Liru (poisonous snake) and Kuniya (python) as well as a number of other stories associated with other prominent Tjukurpa (Dreaming) stories. You will see the rock art of the ancients and learn how Uluru was, and still is, a significant location for teaching young Aboriginal people. We then adjourn to the new Talinguru Nyakunyjaku viewing area where you will observe an uninterrupted view of Uluru with Kata Tjuta in the background, before returning to the resort.

Tonight enjoy a 'Sounds of Silence' dinner in the desert. As the sun dips behind the many domes of Kata Tjuta, enjoy fine Australian beverages and delicious outback canapés, while listening to the haunting sounds of the didgeridoo. After dinner, the lanterns will be dimmed and, perhaps the first time, you will hear the sounds of the great Outback. Wind gently rustling through the desert oaks, the chipping of a bat, the haunting howls of dingoes (wild dogs) in the distance - or just the sounds of silence. An astronomer will introduce the heavens of the southern skies and point out the Milky Way gleaming amongst an array of planets, stars and constellations. View the stars clearly visible in the desert sky through an onsite telescope.

Gold: Sails In The Desert - Superior Room - Twin/Double

1 night

Sails in the Desert provides comfort and luxury right in the heart of Central Australia. Relax in spacious, airy and exquisitely furnished rooms, enjoy a cocktail in the award winning park-like grounds, or sit back and relax under the magnificent white sails that give the hotel its name.

Silver: Desert Gardens Hotel – Deluxe Room – Twin/Double

Magnificent ghost gums and flowering native shrubs are the setting for the stylish Desert Gardens Hotel. Stroll down shaded walkways to spacious poolside rooms or through desert gardens to deluxe rooms, many offering stunning views of Uluru.

Bronze: Desert Gardens Hotel – Standard Room – Twin/Double

Magnificent ghost gums and flowering native shrubs are the setting for the stylish Desert Gardens Hotel. Stroll down shaded walkways to spacious poolside rooms or through desert gardens to deluxe rooms, many offering stunning views of Uluru.



Early this morning, meet your private driver/guide and depart the resort. The tour will travel through the landscape to the entrance of Uluru Kata Tjuta National Park. From there it is a 40km journey through the desert landscape to the mighty rock formation. On arrival at the viewing area, you walk to the best vantage point to see the 36 domes that comprise this spiritual place while watching the sun's morning glow as the desert comes alive. We make our way to the western side of Kata Tjuta where you will have the opportunity to relax and enjoy a gourmet picnic breakfast. As you approach the entrance to Walpa Gorge, named for the wind (Walpa) that whistles between the massive domes that shape Kata Tjuta, the result of eons of weathering and continual upheaval, your guide will share the significance of this men's sacred ceremonial site. We take a stroll between these mighty conglomerate rock walls as your guide explains how the environment and the geology has evolved over millions of years. Your guide will return you to your accommodation.

Later today, meet the driver/guide for a private transfer to the airport for your onward flight to Cairns.

On arrival into Cairns, meet your A&K chauffeur and transfer by a private vehicle to your accommodation in Palm Cove.

The beaches of Cairns stretch for 26km along a beautiful coastline beginning north of the city. One of them is Palm Cove - just 20 minutes north of Cairns, and considered one of the top 10 beaches in Australia. Palm Cove's beach offers warm tropical water year round and a silky sandy beach lined with majestic Palm trees with beautiful views of the Coral Sea - the ingredients for an idyllic tropical holiday; warm seas, water-sports and uncrowded sand with a sweeping backdrop of rainforest mountains.

**Gold: Pullman Palm Cove Sea Temple Resort & Spa –
One Bedroom Penthouse Apartment – Twin/Double**

4 nights

Pullman Palm Cove Sea Temple Resort & Spa is your temple for relaxation. Located beachfront on the southern end of Palm Cove, this world class luxury resort offers guests a tranquil escape. The property was created to provide the utmost privacy and tranquillity. Choose from an amazing selection of 126 Asian inspired, beautifully detailed studio rooms or apartments and Villas with the option of luxurious swimouts, private plunge pool and rooftop terraces. Drift into bliss at the Day Spa or enjoy a cocktail overlooking the central lagoon pool before a sunset walk on the beachfront.

Silver: Peppers Beach Club & Spa, Palm Cove, Lagoon Spa – Twin / Double

Overlooking a stunning palm-fringed beach, the award winning and inviting Peppers Beach Club & Spa is set in the heart of Palm Cove village. Offering the perfect place to indulge in tropical relaxation, this idyllic, intimate, beachfront destination is situated at the start of the beautiful coastal drive to Port Douglas and majestic Daintree Rainforest. From the moment you arrive into the private world of Peppers Beach Club & Spa, you will be welcomed by fragrant gardenia scented air cooled by gentle ocean breezes sure to help you unwind and immerse in the luscious surrounds. Get ready to be pampered.

Bronze: The Reef House Palm Cove - Brigadier Room – Twin/Double

The Reef House provides luxury boutique resort facilities in a secluded small hotel environment. Reef House Boutique Resort and Spa is situated just 25 minutes north of Cairns and centrally located in Palm Cove, directly opposite the beach. Reef House is the only choice for a unique resort experience where service and standards still matter, where guests can experience the charm of yesteryear and where couples go for an intimate retreat into tranquillity, charmed luxury and service excellence.



Day 5
Palm Cove

B-L

This morning, meet your A&K representative and transfer via scheduled shuttle to the Reef Fleet Terminal in Cairns to depart on a full day tour to the Great Barrier Reef. Your day includes a sumptuous buffet lunch, all snorkelling equipment, complimentary glass bottom boat and semi-submersible vessel tours, Marine Life touch tank, air-conditioned underwater theatre with daily reef naturalist presentations and kids swimming enclosure. At the end of the tour, you will be transferred back to your accommodation.

Gold: Pullman Palm Cove Sea Temple Resort & Spa - One Bedroom Penthouse Apartment – Twin/Double

Silver: Peppers Beach Club & Spa, Palm Cove, Lagoon Spa – Twin/Double

Bronze: The Reef House Palm Cove - Brigadier Room – Twin/Double

Day 6
Palm Cove

B-L

Today, depart on a full day private tour of the World Heritage Listed Daintree Rainforest.

This is the home of the world's oldest surviving rainforest, with examples of plant species that existed millions of years ago. Be dwarfed by king ferns and giant bull kauri pines, watch for the flash of blue that gives away the cassowary moving through the evergreen forest, or discover tiny fish in cool freshwater pools.

Enjoy a cruise on the Daintree River, one of the longest rivers on Australia's east coast, providing diverse habitats for many species. Cruise along it to spot prehistoric crocodiles and colourful birds or join a fishing charter to haul in a mighty barramundi.

This tour will conclude at your accommodation.

Gold: Pullman Palm Cove Sea Temple Resort & Spa - One Bedroom Penthouse Apartment – Twin/Double

Silver: Peppers Beach Club & Spa, Palm Cove, Lagoon Spa – Twin/Double

Bronze: The Reef House Palm Cove - Brigadier Room – Twin/Double



Day 7
Palm Cove

B

Today is at your leisure to enjoy Palm Cove.

Gold: Pullman Palm Cove Sea Temple Resort & Spa - One Bedroom Penthouse Apartment – Twin/Double

Silver: Peppers Beach Club & Spa, Palm Cove, Lagoon Spa – Twin/Double

Bronze: The Reef House Palm Cove - Brigadier Room – Twin/Double

Day 8
Sydney

B

This morning meet your A&K representative and transfer to Cairns Airport for your ongoing flight to Sydney.

On arrival into Sydney, meet your A&K representative at the luggage carousel and transfer to your accommodation.

Gold: Park Hyatt Sydney – City Harbour Room – Twin/Double **3 nights**

The Park Hyatt Hotel Sydney offers guests intimate, residential-style hotel with architecture, design and art that reflects the Australian landscape. Starting from spacious 40 square metres, most of the hotel's 155 luxurious guest rooms are designed to celebrate Park Hyatt's unique indoor-outdoor experience. Floor to ceiling glass doors open onto private balconies that honour the hotel's exclusive waterfront location. The hotel's dedicated team of butlers provide for an unparalleled guest experience with around the clock discreet, personalised service for all guests. Park Hyatt Sydney's premier restaurant, The Dining room, offers a quintessential Sydney dining experience, whilst The Living Room provides guests with comfortable and elegant setting to enjoy refreshments throughout the day. There is also a spa, relaxation room, gym and panoramic rooftop pool with cabanas.

Silver: Four Seasons Hotel Sydney – Deluxe City View Room – Twin/Double

Superbly situated right on Sydney Harbour in the city's historic Rocks area, the Four Seasons Hotel Sydney is only a short walk from Sydney's major shopping and business districts and affords dramatic views of the famous Opera House and Sydney Harbour Bridge.

Bronze: Sheraton on the Park, Sydney – City Side Room – Twin/Double

A tree-lined oasis in the heart of Sydney, this hotel has captivating views of Hyde Park, St. Mary's Cathedral, and Middle Harbour. Re-energise in the rooftop health club, indoor heated pool and spa with sweeping city views. Access the Sheraton Club Lounge, one of Sydney's premier Club Lounges. All 557 guest rooms, including 48 suites, combine the classic with the contemporary for a stylish, comfortable feel. Enjoy unmatched vistas of the city or majestic Hyde Park, the plush Sheraton Sweet Sleeper Bed, and state-of-the-art amenities.



Day 9
Sydney

B-L

Meet your A&K representative and begin your private sightseeing tour of Sydney, the capital of the state of New South Wales. With its extraordinary icons, both natural and man-made, this is a city that never fails to please the eye. Its magnificent natural harbour, spanned by the 'coat hanger', the Sydney Harbour Bridge, and the man-made sails of the Sydney Opera House, are just some of its most widely photographed views.

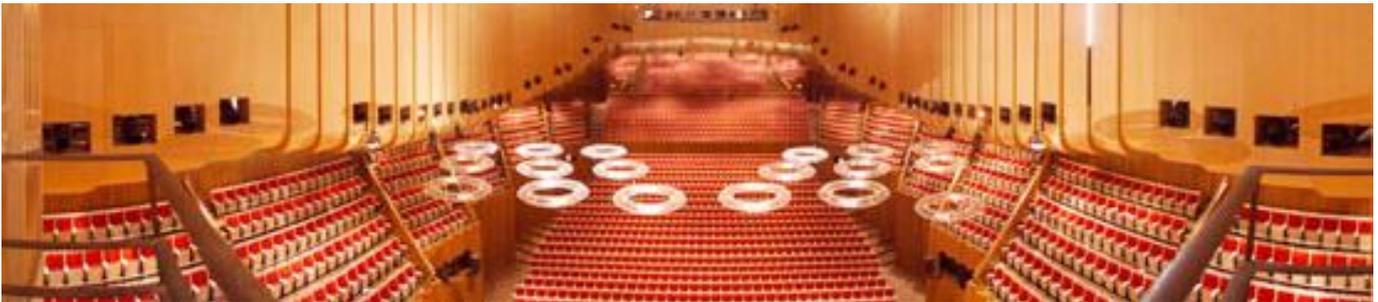
Travel across the Sydney Harbour Bridge to the spectacular Taronga Zoo. Meet the expert Zoo Keeper a scheduled behind the scenes tour. This special tour has been designed to encourage interaction between visitors and Australian Animals. You will receive an introduction to Australia's unusual wildlife including excellent photographic opportunities with koalas, kangaroos and echidnas. Visit a real working animal kitchen and see how the food is prepared before venturing into the Nightlife House to enjoy close

encounters with nocturnal creatures. On completion of the tour morning or afternoon tea will be served at Treetops Cafe with the Zoo Keeper.

Continue your journey by exploring underneath the sails with a spectacular Sydney Opera House Tour, taking you inside one of the world's greatest performance venues. You will see inside the theatres, discover the stories, history and magic of the House and learn how architect Jorn Utzon's heritage-listed masterpiece came to life.

For lunch, enjoy your Opera Kitchen three-tier gourmet tasting plate and indulge in famous oysters, mini wagyu burgers or dumplings and soak in the Sydney Harbour views. Opera Kitchen is home to Sydney's best chefs, food artisans and producers, which will tantalise your tastebuds and leave you spoilt for choice. It's the perfect way to experience one of the world's most stunning icons and Sydney's newest dining destination.

Gold: Park Hyatt Sydney – City Harbour Room – Twin/Double
Silver: Four Seasons Hotel Sydney – Deluxe City View Room – Twin/Double
Bronze: Sheraton on the Park, Sydney – City Side Room – Twin/Double



Day 10
Sydney

B-L

This afternoon make your way to Circular Quay where you will be orientated with Sydney from the most enviable vantage point - on the water! Cruising on Sydney Harbour is a classic Australian experience, and today you will board 'Calypso' - a 52 foot motor cruiser with a minimum of two and a maximum of twelve guests on-board.

Whilst cruising this iconic harbour, you will have the opportunity to swim, fish or kayak. However, most choose to sit back with a glass of Australian beer or wine, relax on the sunbeds and take in the amazing sights - the Harbour Bridge, the Opera House, Luna Park, Fort Denison and the waterfront homes of the rich and famous. A barbeque lunch is served on board, while anchored in a secluded cove.

At the conclusion of your cruise, make your way back to your accommodation.

Gold: Park Hyatt Sydney – City Harbour Room – Twin/Double
Silver: Four Seasons Hotel Sydney – Deluxe City View Room – Twin/Double
Bronze: Sheraton on the Park, Sydney – City Side Room – Twin/Double

Day 11
Sydney

B

This morning, meet your A&K representative and transfer to the airport for your ongoing flight.

Inclusions:

- Ground Operations: A&K has an on-site office in Melbourne. These trusted individuals are on call around the clock to ensure complete care and unsurpassed attention on your journey.
- Accommodation: All accommodation as detailed on a double share basis with private facilities.
- Meals/Beverages: Meals as specified. Beverages are excluded at all properties.
- Transfers/Transport: A&K airport welcome and transportation by private air-conditioned vehicle complete with bottled water.
- Sightseeing: Services of an A&K professional guide for sightseeing where specified.
- Miscellaneous: Australian Government Goods and Services Taxes.
- Arrangements: The trip price includes planning, handling, operational and communication charges.

Exclusions:

- Any flights/airport taxes not included in inclusions.
- Insurance coverage of personal loss, injury, illness or damages incurred during your trip. We strongly recommend travel /cancellation insurance.
- Items of a purely personal nature such as drinks, laundry, dry cleaning, internet, fax, or telephone charges and transfers/sightseeing or meals not included in inclusions.
- Excess baggage charges.

Please note:

- Quotation is based on 2 people travelling on a double occupancy basis
- All rates are subject to reconfirmation if an actual booking is made
- No actual reservations have been made yet unless stated
- Accommodation is subject to availability unless otherwise stated
- Airfares subject to change until tickets are issued
- Above costs are our net costs and are non-commissionable
- Payment made by American Express, Visa, Mastercard and Diners Club Card incurs a 2% surcharge
- The flight times are subject to change

**Tipping in Australia & New Zealand is not compulsory, nor are there any fixed amounts. It is a very personal and individual matter and the decision of how much to give is strictly yours. Australians/New Zealanders do not depend on tips; we suggest that you tip only if you have received excellent or outstanding service.*

Service charges are not automatically included in the bill. It is customary to add 10% to the bill in restaurants, if you have received exceptional service. When travelling in taxis, it is the norm to round-up to the nearest dollar.

If you are being transferred by an Abercrombie & Kent representative to a hotel, then portage and tipping of porters is already included. You are not expected to tip the representative, but where sightseeing is arranged with local guides and drivers', tipping is completely at your discretion.

TERMS & CONDITIONS Individual FIT Bookings

1. CONTRACTING PARTIES

These Terms and Conditions are legally binding between the traveller(s) and Abercrombie & Kent (Australia) Pty Ltd, herein after referred to as A&K.

2. ACCEPTANCE OF THESE TERMS

PLEASE NOTE: Acceptance of a quotation from A&K constitutes acceptance of these Terms and Conditions which take effect immediately.

3. ACCOMMODATION:

All accommodation, room type(s) and specification are as shown in the itinerary.

4. MEALS:

Meals are as shown in the itinerary.

5. TRANSFERS:

Transfers are provided on arrival and departure from airport to hotel and return only where specified in the itinerary.

6. ITINERARY:

Accommodation and arranged sightseeing are subject to change at any time due to unforeseen circumstances or circumstances beyond A&K's control. Every effort will be made to operate tours as planned, but alterations may occur after the final itinerary has been issued. A&K also reserves the right to withdraw a tour or any part of it, to make such alterations to the itinerary or the tour inclusions as it deems necessary or desirable, and to pass on to tour members any expenditures or losses caused by delays or events beyond its control.

In case of any appreciable variation in the tour price due to these circumstances, A&K reserves the right to make adjustments to the tour costs as necessary.

7. SPECIAL REQUESTS:

Specific requests should be advised at time of booking. Please note that every effort will be made to secure special requests, however; they cannot be guaranteed.

8. TRANSPORTATION:

Transportation will be as specified in the itinerary.

9. BAGGAGE:

A&K provides handling of baggage only as specified in the quotation. Weight restrictions for baggage on some routes on internal/domestic flights may apply; details of which will be provided with pre-tour documentation. Baggage and personal effects are at the owner's risk throughout the tour and A&K assumes no liability for lost or damaged baggage. Baggage insurance is strongly advised.

Please check with your international carrier for other baggage restrictions applicable to your international flight.

10. TAXES AND GRATUITIES:

Hotel taxes as imposed by city and state governments are included. Airport taxes are included where specified in the itinerary.

Gratuities for guides, drivers, porters, camp staff, ship crew and Tour Managers are not included and are at the discretion of the traveller.

11. PRICES & ARRANGEMENTS:

The tour price includes planning, handling and operational charges and is quoted based on the current rates of exchange and tariffs. Entrance fees as part of scheduled sightseeing tours are also included in this price. This price is subject to revision in line with significant changes in foreign currency, tariff rates, taxes etc.

12. EXCLUSIONS:

The cost of obtaining passports, visas, excess baggage charges, items of a personal nature such as drinks, laundry, telephone calls, fax charges and excess baggage charges unless expressly included in writing, are not included in the tour price.

13. PHOTOGRAPHY:

A&K reserves the right to take photographs during the operation of any program or part thereof and to use them for promotional purposes. By booking a program with A&K, travellers agree to allow their images to be used in such photographs. Travellers who prefer that their images not be used are asked to identify themselves to A&K prior to final payment and they will be exempted from this photography waiver clause.

14. REGISTRATION:

A non-refundable deposit of 10% is required at the time of booking. The remainder of the tour cost is payable 60 days prior to departure. If the reservation is made within 60 days of departure, the entire tour price must be paid at the time of confirmation.

15. PAYMENT METHOD:

Payments may be made by the following methods:

- Credit card
- Cheque
- Bank transfer

A&K cannot guarantee that all payment methods will be accepted and A&K will therefore advise of the most suitable payment method at the time of deposit.

15.1 For payment by credit card A&K reserve the right to charge the applicable merchant levies.

15.2 Please use the following account details for bank transfers:

Bank: WESTPAC

Bank Address: 409 St Kilda Road, Melbourne 3000

Account Name: Abercrombie & Kent (Australia) Pty Ltd

Account Number: 101193

Sort Code/BSB: 033-093

Swift Code: WPACAU2S

15.3 For payment by bank transfer please confirm with A&K by fax or email the date on which payment has been made.

15.4 Travellers are liable for all bank and related transaction charges.

16. CANCELLATION:

All cancellations must be received in writing.

16.1 Cancellations received between the date of booking and 61 days prior to departure will result in the loss of the deposit.

16.1.1 Cancellations received 60 - 45 days prior to departure will be subject to a cancellation charge of 25% of the tour price.

16.1.2 Cancellations received 45 - 29 days prior to departure will be subject to a cancellation charge of 50% of the tour price.

16.1.3 Cancellations received 28 - 15 days prior to departure will be subject to a cancellation charge of 75% of the tour price.

16.1.4 Cancellations received 14 days or less prior to departure will be subject to a forfeiture of the entire tour price.

16.2 Cancellation of airline tickets will be subject to the refund policy of each individual airline and may be greater than the percentages above particularly when low cost/net based fares are used.

16.3 The purchase of special event tickets is subject to the refund policy of each individual event. Please refer to the specific event policy for details

16.5 A&K reserve the right to charge for financial penalties, fees and losses incurred as a result of cancellation.

17. CLAIMS AND REFUNDS:

Refunds are not made for any missed services, except for verifiable extenuating circumstances. Please see our LIMITS ON ABERCROMBIE & KENT'S RESPONSIBILITY clause below. For verifiable claims to be considered, they must be received in writing within 30 days of the termination of the program. Any adjustment considered will be based on the actual price of the services involved and not on a per diem basis. Adjustments will not be made for unused sightseeing trips or meals. A&K will not accept any liability for any claims that are not received within 30 days of the termination of your program. All claims for days missed while travelling should be made in writing within 30 days of the program.

18. LIMITS ON ABERCROMBIE & KENT'S RESPONSIBILITY:

Abercrombie & Kent (Australia) Pty Ltd, its employees, shareholders, officers, directors, successors, agents and assigns (collectively A&K), does not own or operate any entity which is to or does provide goods or services for your trip with the exception of a limited number of vehicles. It purchases transportation (by aircraft, coach, train, vessel or otherwise), hotel and other lodging accommodations, restaurant, ground handling and other services from various independent suppliers (including from time to time other affiliated Abercrombie & Kent companies). All such persons and entities are independent contractors. As a result, A&K is not liable for any negligent or willful act of any such person or entity or of any third person.

In addition and without limitation, A&K is not responsible for any injury, financial or physical loss, death, inconvenience, delay or damage to personal property in connection to the provision of any goods or services whether resulting from but not limited to acts of God or force majeure, illness, disease, acts of war, civil unrest, insurrection or revolt, animals, strikes or other labor activities, criminal or terrorist activities of any kind, overbooking or downgrading of services, food poisoning, mechanical or other failure of aircraft or other means of transportation or for failure of any transport mechanism to arrive or depart on time.

There are many inherent risks in adventure travel of the type involved here, which can lead to illness, injury or even death. These risks are increased by the fact that these trips take place in remote locations, far from medical facilities. Passenger assumes all such risks associated with participating in this trip.

18.1 In the event of a cancellation or material alteration to the trip as a result of the circumstances as described in this clause A&K may in their sole and absolute discretion:

- a) offer the traveller(s) alternative travel arrangements or products of comparable standard as may be appropriate in the circumstances; or
- b) if alternative travel arrangements or products are not offered by A&K, A&K will make a prompt proportional refund of monies paid by the traveller.

18.2 A&K may charge a reasonable fee to cover the administration costs associated with providing alternative travel arrangements or products.

18.3 If a material alteration becomes necessary within 90 days of the departure date for any reason other than the circumstances described in this clause, A&K will endeavor to offer comparable products or a full refund of all monies paid by the traveller(s).

19. HEALTH PRECAUTIONS:

Please ensure that you consult your personal physician about anti malaria precautions and other inoculations and vaccinations before travel. Where applicable, please ensure that whilst travelling you carry a valid Yellow Fever certificate.

20. TRAVEL ADVISORIES/WARNINGS:

It is the responsibility of travellers to become informed about the most current travel advisories and warnings by referring to their respective government agencies. In the event of an active State Department or government agency Travel Warning against travel to specific destination location(s) of the trip, should the traveller still choose to travel, notwithstanding any travel advisory or warning, the traveller assumes all risk of personal injury, death or property damage that may arise out of the events like those advised or warned against.

21. TRAVELLERS' REPRESENTATIONS:

Traveller(s) represent(s) that neither he nor anyone traveling with him has any physical condition or disability that could create a hazard to himself or other members of the tour. A&K reserves the right to remove from the trip, at the sole expense of the traveller, anyone whose condition is such that he or she could create a hazard to himself or others, or otherwise impact the enjoyment of other passengers on the trip.

22. AIR TRANSPORTATION:

Airlines concerned are not to be held responsible for any act, omission or event occurring while passengers are not on board their aircraft. International air carriers are also subject to international air conventions limiting their liability. These limitations of liability are explained on the e-ticket or on the reverse of the airline ticket and when issued, this constitutes the sole contract between the respective air carrier(s) and their passengers.

23. PASSPORT & VISAS

Please note that passport holders are responsible for obtaining the required documentation applicable for entry. Please note also that passports must be valid for six (6) months before departure and should also have sufficient blank pages for visas and immigrations stamps. A&K cannot be held responsible should you be denied entry to a country due to non-compliance with these requirements.

24. TRAVEL INSURANCE:

A&K strongly recommend all clients take out comprehensive travel insurance prior to date of travel. This insurance should cover cancellation and curtailment, all medical expenses including evacuation/repatriation, personal baggage, personal liability, death and permanent disability and travel document insurance. A&K cannot be held responsible for any costs arising from such loss or injury.

25. ARBITRATION AGREEMENT:

Any claim arising out of or relating to these Terms and Conditions, to the Limits on A&K's Responsibility clause, to the brochure, to any information relating in any way to the trip, to the trip itself or to any products or services related to the trip, shall be settled in the first instance by binding arbitration in the applicable legal forum as detailed in clause 26 of these Terms and Conditions. In lieu of a personal appearance at arbitration the arbitration may be conducted by telephonic means. Arbitration is the exclusive forum in the first instance for dispute resolution and except as otherwise provided by statute, each party shall bear its own costs and expenses and an equal share of the arbitrator and administrative fees.

26. APPLICABLE LAW AND FORUM:

This agreement shall be construed, interpreted and enforced in accordance with, and shall be governed by the laws of Australia. It is agreed between A&K and the travellers that all lawsuits against A&K arising under, in connection with, or incidental to the tour shall be filed, if at all, in the courts of Australia to the exclusion of the courts of or in any other country or jurisdiction.